

Questions to Ask a Remodeling Contractor

A home maintenance guide from HouseLogic

Experience

- How many properties have you remodeled/flipped?
- How long have you renovated homes?
- How did you learn this trade?
- What do you specialize in?
- What makes you different from other renovation professionals?

Work History

- Do you have pictures of projects?
- Do you have at least three references?
- Have you ever had a project go over money and time budget? If so, tell me about it.
- Have you ever had an unhappy client, and how did you deal with it?

Licensing, Insurance, and Bonding

- What type of license do you hold?
- How much insurance do you carry, and what does it cover?
- Does your insurance cover anyone you hire as a subcontractor?
- Are you bonded?

The Scope of the Project

- Is there anything you can't do regarding the project I'm proposing?
- Do you subcontract anything to others?
- Who do you hire as subcontractors?
- How do you ensure the quality of your subcontractors' work?
- Do you pull permits?
- How are you paid?
- What percentage do you put into the project for possible incidentals?
- Why do you think I should hire you for this job?

Project Costs

- How detailed are your quotes?
- Can you share a quote from a project you recently worked on so I can see how detailed it is?
- Does your quote include materials and labor?
- If your quote includes materials, do I have a say about the material selection?